

L'esperienza della Società Italiana di Nutrizione Parenterale ed Enterale nel percorso di certificazione di qualità

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UNI EN ISO certification of quality: The SINPE choice for quality improvement

ABSTRACT: In today's socio-cultural context it has become essential not only for the organisations working in the Health Sector, but also for the Scientific Societies to consider the Quality of one's activities. We have chosen to develop a system in conformity with ISO 9001 requirements to guarantee its members the achievement of the goals intended by the Society and to offer all likely addressees the best possible perception of the Social Activities. From now on the application of the Society's organisation based on this Quality System will permit to obtain all the benefits concerning not only the execution and control of SINPE's Activities but also the addressees of those activities: members, participants of the scientific and formative events, readers of the Italian Journal of Parenteral and Enteral Nutrition, patients availing themselves of the nutritional treatments, in terms of improving the efficiency of treatments. The advantage that we presume to obtain as SINPE have to do with our increased capacity to focalise the attention on the final costumer as the beneficiary of activities carried out by our Society, as well as to maintain constant control over individual processes and all their likely combinations and interactions. (RINPE 2005; 23: 75-81)

KEY WORDS: Quality certification, Quality continous improvement, Medical education

PAROLE CHIAVE: Certificazione di qualità, Miglioramento continuo della qualità, Formazione medica